

# **MIECHV & HOPES Scheduling & MIA Report Guide**

This guide provides technical information and additional program instructions for users accessing the Iowa Scheduling & MIA Report for the MIECHV DAISEY module.

The Iowa MIECHV Scheduling & MIA Report allows family support professionals and program managers to determine what tasks are ahead as well as review the overall completion status of each task.

Tasks will show up when a task is first eligible to be completed for actively enrolled primary caregivers and their children during the selected date range. Due dates for activities are defined by program guidelines outlined in the MIECHV & HOPES HFI data dictionary.

# **Report Filters**

Parameters will be applied to each dashboard when modified. Users will only be able to access data according to their access assignment(s) in DAISEY. The following filters and parameters can be used to change the data displayed in the report.

Start Date and End Date allows selection of any date range of interest. Dates will default to the current fiscal year.

Home Visitor allows selection of home visitors who have their names in the Family Support Professional field on a caregiver profile.

\* Home Visitors may have entered their name more than one way on the primary caregiver profile (Sally, Sally Smith, Sally S.). All versions will appear in the report despite being the same person. By selecting the HV name on the Caseload Tasks dashboard, it will list all families with that HV name listed. They can note the families where the name is listed incorrectly and make the change in DAISEY. The home visitor name should be consistent in DAISEY for the most accurate data.

Primary Caregiver Name (ID) filters by primary caregivers.

Activity allows for the selection of one or more specific DAISEY forms/activities.

Grantee allows selection of one or more DAISEY grantees, with access limited to only grantees assigned to the DAISEY user.

Organization allows selection of one or more DAISEY organizations, with access limited to only organizations assigned to the DAISEY user.

#### Definitions

Date Eligible: The first day a task can be completed. For example, a postnatal enrollee client will first be eligible for an EPDS at enrollment because it is due within 3 months of enrollment.

Due Date: The last day a task can be completed. For example, a postnatal enrollee client's due date for an EPDS would be Enrollment + 3 months.

#### Completion Status Categories

Activities are listed by the following categories:

Not Yet Eligible: Today is before Date Eligible for the task.

Not Yet Completed: Today is between Date Eligible and Due Date and no activity has been completed during this window. (Note: if assessment is completed early, the 'Not Yet Completed' status will remain in reports until the Due Date, at which time, the status will change to 'Completed Early'.)

Completed on Time: The task has been completed between its Date Eligible and Due Date window.

Completed Late: Today is after the Due Date and an activity has been completed after the Due Date.

Completed Early: Today is after the Due Date and an activity has been completed before the Date Eligible. Furthermore, tasks completed before their Date Eligible are counted as 'Not Yet Completed' between their Date Eligible and Date Due, and then 'Completed Early' after the Date Due has passed.

Missing: Today is after the Due Date and no activity has been completed.

\*It's important to note that if an activity is completed far past the due date, it may remain in the Missing category once completed since it does not meet the completion window guidelines, which may undermine the screener results.

#### What Is Counted

All activities of primary caregivers and their children who are actively enrolled and have a task eligible for completion during the date range selected.

#### What Is Not Counted

- Caregiver Profile
- Child Profile
- MIECHV Staff Profile
- Home Visit Review Form

## Caseload Tasks Dashboard

The Caseload Tasks dashboard is designed to provide DAISEY users with a snapshot of tasks that are coming due during the selected range.

The header of this report indicates the date range selected (Figure 1).



Once the filters are selected, the report will show a stacked bar graph displaying the count of tasks by completion status, as well as a table providing details on each task eligible for completion.

Example: A home visitor would like to see the status of tasks coming due in the next month for all the families they work with.

First, select the appropriate date range (Figure 2):



Next, use the Home Visitor filter to select the appropriate Home Visitor (Figure 3)



\*NOTE: Home Visitors may have entered their name more than one way on the primary caregiver profile (Sally, Sally Smith, Sally S.). All versions will appear in the report despite being the same person. By selecting the HV name on the Caseload Tasks dashboard, it will list all families with that HV name listed. They can note the families where the name is listed incorrectly and make the change in DAISEY. The home visitor

#### name should be consistent in DAISEY for the most accurate data.

The total number of tasks eligible for completion in the range for the selected home visitor are represented in the top bar, while the table below provides a detailed breakdown of those tasks by associated DAISEY Name and ID (Figure 4). To select activities due for a specific family, unselect "All" and select the specific DAISEY ID or name in the Primary Caregiver Name drop-down menu of the client you would like to see.

Home Visi Primary C	tor: B aregiver: /	411						
				Not Yet Completed 189			Complete 4	d on Time 0
Date Eligible	Date Completed	Date Due	Name (ID)	<u>-</u> +	Activity	Timing		Sort Order Date Due
12/16/2017	12/28/2017	2/15/2018	Child (736-10411)		ASQ-3	4 mo		A
1/2/2018	1/11/2018	2/15/2018	Caregiver (729-23033)		EPDS	2 wk		
12/18/2017	1/19/2018	2/16/2018	Caregiver (736-24503)		EPDS	3 mo		
8/19/2017	11/20/2017	2/18/2018	Child (736-14281)		ASQ:SE	6 mo		
12/21/2017	Null	2/20/2018	Child (736-15141)		ASQ-3	2 mo		
12/23/2017	1/18/2018	2/21/2018	Caregiver (736-24842)		EPDS	6 mo		

To see certain categories, click on the bar and select "Keep Only" or "Exclude" to individualize the report (Figure 5). Also, simply selecting and then deselecting a category in the bar will also alter the results in the table.



This table lists when a task is first eligible, the date the task was completed (NULL if not yet completed), when the task is due, name of the person who is eligible, name of the task, which timing of the task is due, and the status of the task, i.e. NYC (Not Yet Completed) or CoT (Completed on Time).

If there is confusion as to why a completed DAISEY activity is pulling into a completion category, the report logic and criteria for that activity can be viewed by hovering over the completion status bar in the table (Figure 6).

Name (ID): Primary Caregiver Enrollment Date: Discharge Date:	Caregiver (639-28566) (ID): Hidden Name (639-28566) 10/26/2240	
Child Date of Birth	1: * (corrected for ASQ-3: *)	
Home Visitor:	M	
Activity:	LSP	
Timing:	ongoing	
Date Eligible:	5/2/2021	
Date Completed:	7/28/2021	
Due Date:	7/2/2021	
Completion Status	s: Completed Late	
	Today is after the Due Date, and an activity has been completed after the Due Date.	
C-YCM	30 III0	
LSP	ongoing CL	

# Completion Status Dashboard

The Completion Status dashboard is designed to provide DAISEY users with an overview of tasks eligible for completion listed by completion status. The dashboard is intended to allow organizations to review their task completion for a selected date range and assess their success rate with completing tasks in a timely manner. The dashboard displays Completion Status labels above completion status bars for each task represented in the date range and organization, and a list on the right displays the breakdown of task completion status by Name and DAISEY ID.

Program managers or supervisors should run the Completion Status dashboard at least quarterly to monitor task completion.

Programs may use this dashboard to track progress related to data quality improvement plans or other quality improvement projects focused on task completion.

The header of this report indicates the date range selected (Figure 7).

# Completion Status by Activity Tasks eligible to complete during 2/7/2018 – 3/9/2018

Any filters applied to the Caseload Tasks dashboard will also be applied to the Completion Status dashboard, so you may want to select new filters on this dashboard. Once the filters are selected, stacked bars will display each activity selected in the filter.

Example: A supervisor would like to review program activity completion for the previous calendar month and determine whether any tasks are frequently showing as "Missing" or "Completed Late."

First, select the appropriate range (Figure 8).

Start Date	End Date			
9/1/2023	9/30/2023			

The report will show each activity that was eligible for completion within the selected range, as well as a breakdown by DAISEY ID and participant name on the right side of the dashboard (Figures 9 & 10) for those that were eligible for an activity.



To see the "Missing" ASQ-3's, select the orange section of the ASQ-3 bar and the list on the right will reflect clients missing the ASQ-3 (Figure 11). This function applies to all Completion Status categories.

						DAISEY ID 732-13768	Name Child	1
Completed on Time	Not Yet Complet	ced Completed Late	Complet	ed Early	Missing	732-15145	Child	1
+ Activity							2 pers	sons
AOD								
ASQ-3					2			
ASQ:SE								
DOVE								

To determine which ASQ-3 timing is missing, select the "+" symbol to the left of the Activity heading as shown in Table 6. Each activity will have the required timings listed. Find the missing items and select them, and the list on the right will provide the DAISEY ID of the client missing that assessment (Figure 12).

							DAISEY ID Name 732-15145 Child 1
Completed on Time	Not Yet Con	npleted	Completed Late	Completed	Early	Missing	1 person
Activity	Timing						
AOD	enrollment					1.	
	annual						
ASQ-3	2 mo					3	
	4 mo					1	
	9 mo					1	
	12 mo						
	16 mo						
	18 mo						
	24 mo					1	
	30 mo						

### **MIA Dashboard**

The MIA dashboard is designed to assist supervisors and family support workers with identifying missing or incorrect data to ensure a complete and correct dataset is represented.

The header of this report highlights the date range selected as well as indicating that this dashboard includes data on missing activities (Figure 13). Missing demographics information can be found in a separate report – the Missing Demographics Report.

Missing I Tasks eligible t	Data Report - Ac	<b>tivities</b> 023 - 1/31/2023						
Start Date	End Date	Home Visitor	Activity	102	Grantee		Organization	
1/1/2023	1/31/2023	(AII)	• (AJI)		(All)	•	(All)	*

Home Visitor, Activity, Grantee, and Organization filters are consistent across the report. Click in the Start or End Date box to manually enter dates of interest (mm/dd/yyyy) or use the pop-up calendar to navigate to the preferred date range (Figure 14).

-	_										
Start	tart Date						End Date				
10/1	/20	19				9	9/30/2020				
<	< October 2019										
S	М	т	w	т	F	s					
29	30	1	2	3	4	5					
6	7	8	9	10	11	12	Late				
13	14	15	16	17	18	19					
20	21	22	23	24	25	26					
27	28	29	30	31	1	2		7			
-	Toda	ay: A	lugu	st 2	020		39	24			

All activities are displayed on a single dashboard, with different color bars highlighting activities Completed Late, Completed Early, and Missing. Not Yet Eligible or Completed on Time are not included in this dashboard.

To determine which activity timing is missing, select the "+" symbol to the left of the Activity heading as shown in Figure 10. Each activity will have the required timings listed. Click on the missing bar for the activity of interest, and the list on the right will provide the DAISEY ID of the client missing that assessment (Figure 15). Additionally, also as seen in Figure 16, hover over any bar and a tooltip will appear, providing additional information about the data contributing to that bar.



						DAISEY ID	Name	
						726-11510	Child	1
	Completed Late			Completed Early	Missing	726-17390	Child	1
						729-14554	Child	1
Activity	Timing					730-14356	Child	4
AOD	enrollment					730-14760	Child	1
ASQ-3	2 mo	1				730-14350	Child	1
	4 mo					732-17332	Child	1
	9 ma	1	1	10		733-17614	Child	1
	12 mo	2		- 14	736-17497	Child	1	
	16 mo					765-12538	Child	1
	18 mo			Status: Missing				
	24 mo			Tasks: 14			10 p	ersons
	30 mo			Total Tasks: 14				
	36 mo			Percent of Tasks": 100%	ing completed and care completed late			
	42 mo			<ul> <li>computed from activities that are missi</li> </ul>	ing, completed early, or completed late			
	48 mo					e		

<u>Activity</u>	<u>Timings</u>	Date Eligible	<u>Date Due</u>
AOD Annual	Once per FY (after the year in which the Enrollment was completed)	FY begin	FY end
AOD Initial	w/in 3 months	Enrollment Date	3months from Enrollment Date
ASQ-3	2 months, 4 months, 9 months, 12 months, 16 months, 18 months, 24 months, 30 months, 36 months, 42 months, 48 months, 54 months, 60 months	"timing" Date Eligible	"timing" Date Due
ASQ:SE-2	2 months, 6 months, 12 months, 18 months, 24 months, 30 months, 36 months, 48 months, 60 months	"timing" Date Eligible	"timing" Date Due
EPDS Enrollment	Other, Not screened – Already in services	Enrollment Date	3 months from Enrollment Date
EPDS prenatal	6-12 weeks postnatal, Not screened – Already in services	Child birthdate + 6 weeks	Child birthdate + 12 weeks
LSP discharge	Discharge Date	Discharge Date – 1 month	Discharge Date
LSP Initial	w/in 1 month from DOE	Enrollment Date	1 month from Enrollment Date
LSP Ongoing	every 6 months from DOE	2 months before Date Due	6month Enrollment anniversary
PCG & Child Enrollment Report	w/in 15 days DOE	Enrollment Date	Enrollment Date + 15 days

PCG & Target Child Annual Report	Once per FY (after the year in which the Enrollment was completed)	FY begin	Discharge+15 days or FY End+15 days, whichever is earlier
Parent Child Interaction form Initial	w/in 3months DOE	Enrollment Date or 4mo from child DOB, whichever is later	3mo from Enrollment Date or 4mo+ 30 days child DOB, whichever is later
*Parent Child Interaction form Annual	Once per FY (after the year in which the Enrollment was completed)	FY begin or 4mo from child DOB, whichever is later	Discharge date, FY end, or 1 day before 48 month -1 day from child DOB, whichever is earlier
Quarterly Report – PCG	Once per quarter	Quarter begin	Discharge+15 days or Quarter End+15 days, whichever is earlier
Relationship Assessment Tool Annual	Once per FY (after the year in which the Enrollment was completed)	FY begin	FY end
Relationship Assessment Tool Initial	w/in 6 months	Enrollment Date	6mo from Enrollment Date
*Appual Darant (	Child Interaction forms comple	atod after the due date will app	

\*Annual Parent Child Interaction forms completed after the due date will appear as Missing.